

# US Bank Payoff Quotes in Automated System

Dial 800.USBANKS

	Step 1*	Step 2*	Step 3*	Step 4*
<b>You will hear</b>	<i>To access your accounts, please enter your account, card, or social security number followed by #. For other banking services, press *.</i>	<i>Now, enter your 4-digit PIN</i>	<i>You've indicated you don't have a PIN or don't know your PIN. If that's correct, please confirm by pressing 1. If you have a PIN you'd like to enter, press 2.</i>	<i>Let's try this another way, please enter the 5-digit ZIP code associated with your account.</i>
<b>ACTION</b>	<b>Enter ACCOUNT NUMBER Followed by #</b>	<b>Press #</b>	<b>Press 1</b>	<b>Enter customer ZIP code from the account</b>
*You do not have to wait for these prompts so you can move through the menu quickly.				

Lease Menu – PRESS 3 for PAYOFF	Loan Menu – PRESS 4 for PAYOFF
<p><b>You will hear</b>                      Last payment amount                      Last payment date                      Next payment due date                      Number payments remaining</p>	<p><b>You will hear</b>                      Current balance                      Escrow balance (if applicable)                      Last payment amount &amp; date                      Next payment amount &amp; date                      Current interest rate</p>
<p><b>Menu options</b></p> <ol style="list-style-type: none"> <li>1. Repeat payment details</li> <li>2. Recent transactions</li> <li><b>3. Payoff information</b> <ol style="list-style-type: none"> <li><b>1. Payoff quote via fax</b></li> <li>2. Payoff quote via mail</li> </ol> </li> <li>4. Make a payment</li> <li>5. More options</li> <li>9. Switch accounts</li> <li>0. Speak with a banker</li> </ol>	<p><b>Menu options</b></p> <ol style="list-style-type: none"> <li>1. Repeat balance</li> <li>2. Recent transactions</li> <li>3. Make a payment</li> <li><b>4. Payoff information</b> <ol style="list-style-type: none"> <li><b>1. Payoff quote via fax</b></li> <li>2. Payoff quote via mail</li> </ol> </li> <li>5. Interest summary</li> <li>6. More options</li> <li>9. Switch accounts</li> <li>0. Speak with a banker</li> </ol>

