

U.S. Bank

CRA Public File

Written Comments and Corporate Responses

State of Missouri Rating Area

Q3 2020

**CRA Public File – Written Comments
Q3 2020
State of Missouri**

Social Media Comment

Facebook Public Comment on July 2, 2020

I would love to know where in St James MO I can now use a ATM and not be charged since they closed our branch. If I cant then going to have to change banks.

U.S. Bank Response on July 2, 2020

Hello [REDACTED]. We are sorry to see that you are having troubles finding an ATM. Please visit usbank.com/locations to find the closest ATM to you. Thank you. [REDACTED]

Facebook Public Comment on July 2, 2020

Its 12 miles away one way that is where its at. So either way it cost me money to stay with US bank if I need a ATM. I either pay fees to some other bank for use of the ATM or I pay for gas to and from Rolla.