U.S. Bank

CRA Public File Written Comments and Corporate Responses

State of Kentucky Rating Area Q1 2020

CRA Public File – Written Comments Q1 2020 State of Kentucky

**Social Media Comment** 

## Facebook Public Message on March 24, 2020

How can you tell what banks are open because there is no updated hours for Paducah

## U.S. Bank Response on March 24, 2020

Hello **1** Hello **1** Thanks for reaching out. Our website is being updated as changes are made. You can view all of the current hours at usbank.com/locations. I reviewed the branch in Paducah, KY and found that it is temporarily closed. If you need assistance with your accounts, please call our 24-Hour Customer Service at 800-872-2657. I hope this helps.