

U.S. Bank

CRA Public File

Written Comments and Corporate Responses

State of Indiana

Q1 2021

**CRA Public File – Written Comments  
Q1 2021  
State of Indiana Rating Area**

**Social Media Comment**

**Facebook Public Comment on February 13, 2021**

You need to reopen your Connersville Indiana banks or this customer will be taking his banking somewhere else.

**U.S. Bank Response on February 13, 2021**

Good morning [REDACTED]. Thanks for reaching out. The drive thru at this location opened on 02/10. They are open Monday – Friday 9:30 – 4:30. I hope that helps. Take care and stay safe. [REDACTED]