

U.S. Bank

CRA Public File

Written Comments and Corporate Responses

State of North Dakota Rating Area

2022

**CRA Public File – Written Comments
Q4 2022
North Dakota Rating Area**

Social Media Comment

Facebook Public Comment on December 2, 2022

US bank closed here been banking there for at least 45 years! Now what? Very disappointed. Guess we'll look for another bank. Damn shame we're in Langdon n d

U.S. Bank Response on December 2, 2022

Hello. I want to start by thanking you for allowing us to serve your banking needs for the last 45 years. We're sorry to hear that you're disappointed in us. Customers' banking preferences and behaviors are changing, influencing how and where we operate. As a result, we are consolidating some of our physical locations. Customers can manage their accounts any time through online banking at [usbank.com](https://www.usbank.com), the U.S. Bank mobile banking app, our Customer Service at 800.872.2657, and at the ATM. If you're looking for a branch, a full list of U.S. Bank branches, and ATMs, can be found at [usbank.com/locations](https://www.usbank.com/locations). All the best.