

**U.S. Bank**

CRA Public File

Written Comments and Corporate Responses

State of Indiana Rating Area

2022

**CRA Public File – Written Comments**  
**Q1 2022**  
**Indiana Rating Area**

**Social Media Comment**

**Facebook Public Comment on January 7, 2022**

Branch in Connersville IN is open sometimes and sometimes not. Closed one bank and 1 drive thru entirely. Think it's time to change banks.

**U.S. Bank Response on January 7, 2022**

Good morning, [REDACTED]. The well-being of our customers, colleagues and communities continues to be our top priority. We've temporarily closed this branch to disinfect and deep clean the site and expect the location to reopen shortly. You can find a list of nearby locations using the Branch Locator at [usbank.com](https://www.usbank.com) or on the U.S. Bank mobile app. Customers can also bank digitally using our website and mobile app, or by calling 800.USBANKS. All the best. [REDACTED]